

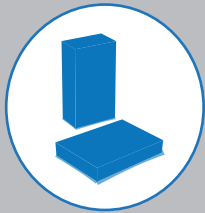
# STEP - BY - STEP GUIDE

For any support please Call +971 4 5519465

## STEP - 1 : CONNECT WITH US

CALL +971 4 5519465 OR EMAIL US AT [INFO.UAE@IGENOMIX.COM](mailto:INFO.UAE@IGENOMIX.COM) TO:

- Get more information about the WES test
- Ask for WES kits to be delivered to a specific address



## STEP - 2: RECEIVE THE WES KIT

YOU will receive the WES Kit at the specified address.  
ONE WES Kit will be able to perform the analysis for TWO PATIENTS

## STEP - 3: CHECK CONTENT

Check the KIT Content:

- Test Requisition form
- Test informed Consent form
- 2 EDTA tubes of 5 ml each
- Rigid plastic blister (secondary container)



## STEP - 4: EMAIL US

SEND AN EMAIL AT LEAST 24 HOURS BEFORE THE EXTRACTION TO [info.uae@igenomix.com](mailto:info.uae@igenomix.com) INDICATING THE FOLLOWING INFORMATION:

- Patient's full name and Contact Phone number
- Full address {This way IGENOMIX will handle the sample's pick-up service}

Igenomix will send you all the documents needed for the pick-up and transportation of the WES kit to our laboratory

## STEP - 5: SAMPLES PREPARATION

EACH WES TEST needs to Get 3-4ml of blood in each EDTA tube for EACH KIT for EACH PATIENT.

Label the tube with unique identifying information (incorrect labeling can lead to rejection of the sample):

- Patient's full name
- Date of birth
- Medical Record Number

DO NOT FREEZE THE TUBE, KEEP IT AT ROOM TEMPERATURE



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## STEP - 6: FILL THE FORMS

The informed consent form and the requisition form must be properly filled-in and signed by the patient and placed into the ENVELOPE PROVIDED.

## STEP - 7: SHIPPING TO IGENOMIX LAB

IGENOMIX WILL PICK UP THE WES ENVELOPE WITH:

- Test Requisition form filled in and signed
- Test informed Consent form filled in and signed
- EDTA tube of 4 ml with the blood collected and labelled, and included into the Rigid plastic blister (secondary container)



## STEP - 8 : PICK UP CONDITIONS

- To schedule the pick up Igenomix needs at least 24 hour in advance
- The WES KITS MUST BE PICKED UP FROM SUNDAY TO WEDNESDAY
- WE WILL ADVISE THE CLINIC WHEN THE KIT ARRIVES IGENOMIX

## STEP - 9: WES GENETIC REPORTING

IGENOMIX WILL SEND THE REPORT TO THE DOCTOR IN 45 Working DAYS.



The WES test is performed by Next Generation Sequencing (NGS) in Igenomix Spain. Maximum 72 hours transit time for the sample to be shipped from the sender to Igenomix Spain laboratory at room temperature.

## FOR ANY ADDITIONAL SUPPORT



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